

TERMS AND CONDITIONS FOR THE SUPPLY OF IT EQUIPMENT AND/OR SOFTWARE**1. INTERPRETATION**

1.1 The following definitions and rules of interpretation apply in these conditions.

Contract: the Customer's order and the Supplier's acceptance of it in accordance with clause 3.3.

Customer: the person, firm or company who purchases Equipment and/or acquires Software from the Supplier.

Goods: the Equipment and/or the Software.

Equipment: the IT equipment agreed in the Contract to be purchased by the Customer from the Supplier (including any part or parts of it).

Intellectual Property Rights: patents, rights to inventions, copyright and related rights, trade marks, trade names, domain names, rights in get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database rights, topography rights, moral rights, rights in confidential information (including without limitation know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world.

Software: the software agreed in the Contract to be acquired by the Customer from the Supplier (including any part or parts of it).

Supplier: Cybis Limited, a company registered in England under number 02999314, whose principal place of business is at 34 Sudley Road, Bognor Regis, West Sussex, PO21 1ER.

VAT: value added tax chargeable under English law for the time being and any similar additional tax.

1.2 Condition headings do not affect the interpretation of these conditions.

1.3 A reference to a law is a reference to it as it is in force for the time being taking account of any amendment, extension, application or re-enactment and includes any subordinate legislation for the time being in force made under it.

2. APPLICATION OF CONDITIONS

2.1 These conditions shall:

- (a) apply to and be incorporated in the Contract; and
- (b) prevail over any inconsistent terms or conditions contained in or referred to in the Customer's purchase order, confirmation of order, or specification, or implied by law, trade custom, practice or course of dealing.

2.2 No addition to, variation of, exclusion or attempted exclusion of any term of the Contract shall be binding on the Supplier unless in writing and signed by a duly authorised representative of the Supplier.

3. BASIS OF SALE

- 3.1 Any quotation is valid for a period of 30 days only, and the Supplier may withdraw it at any time by notice to the Customer.
- 3.2 Each order or acceptance of a quotation for Goods by the Customer shall be deemed to be an offer by the Customer subject to these conditions. The Customer shall ensure that its order is complete and accurate.
- 3.3 A binding contract shall not come into existence between the Supplier and the Customer unless and until the Supplier issues a written order acknowledgement to the Customer, or the Supplier delivers the Goods to the Customer (whichever occurs earlier).
- 3.4 The Supplier may deliver the Goods by separate instalments. Each separate instalment shall be invoiced and paid for in accordance with the provisions of the applicable Contract. Each instalment shall be a separate Contract and no cancellation or termination by either party of any one Contract relating to an instalment shall entitle the Customer to repudiate or cancel any other Contract or instalment.
- 3.5 Quotations, order acknowledgements and invoices may be sent to the Customer by electronic means.

4. QUANTITY AND DESCRIPTION

- 4.1 The quantity and description of the Goods shall be as set out in the Supplier's acknowledgement of order or (if there is no acknowledgment of order) quotation.
- 4.2 All samples, drawings, descriptive matter, specifications and advertising issued by the Supplier, and any descriptions or illustrations contained in the Supplier's catalogues or brochures are issued or published for illustrative purposes only and they do not form part of the Contract.
- 4.3 Any typographical, clerical or other error or omission in any sales literature, quotation, price list, acceptance of offer, invoice or other document or information issued by the Supplier shall be subject to correction without any liability on the part of the Supplier.
- 4.4 The Supplier reserves the right (but does not assume the obligation) to make any changes in the specification of the Goods which are required to conform with any applicable legislation or, where the Goods are to be supplied to the Customer's specification, which do not materially affect their quality or performance. Where the Supplier is not the manufacturer of the Equipment or the licensor of the Software, the Supplier shall use reasonable endeavours to transfer to the Customer the benefit of any warranty or guarantee given by the manufacturer or licensor to the Supplier.
- 4.5 The Supplier's employees, contractors and agents are not authorised to make any contractually binding representations concerning the Goods. In entering into the Contract, the Customer acknowledges that it does not rely on, and waives any claim for breach of, any such representations which have not been confirmed in writing by an authorised officer of the Supplier. However, nothing in these conditions limits the Supplier's liability for fraudulent misrepresentation.
- 4.6 Any advice or recommendation given by the Supplier or its employees, contractors or agents to the Customer or its employees, contractors or agents about the storage, application or use of the Goods which is not confirmed in writing by an authorised officer of the Supplier is followed or acted on entirely at the Customer's own risk.

5. PRICES

- 5.1 All prices shall be as stated in the Supplier's acknowledgement of order. All prices are exclusive of delivery, packaging, packing, shipping, carriage, insurance, VAT and other charges and duties, unless otherwise stated.

- 5.2 The price of the Goods shall be the Supplier's quoted price or, where no price has been quoted (or a quoted price is no longer valid), the price listed in the Supplier's price list current at the date of acceptance of the order. The Supplier's published export price list shall apply to exports of the Goods as appropriate.
- 5.3 Where the Customer is a business, the Supplier reserves the right, by giving notice to the Customer at any time before delivery, to increase the price of such of the Goods as has not been delivered to reflect any increase in the cost to the Supplier which is due to any factor beyond the control of the Supplier (including any foreign exchange fluctuation, currency regulation, alteration of duties, change in legislation, significant increase in the costs of labour, materials or other costs of manufacture), any change in delivery dates, quantities or specifications for the Goods which is requested by the Customer, or any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate information or instructions.
- 5.4 Where the Customer requires the Supplier to provide any installation, training, maintenance or helpdesk facilities in relation to the Goods, these services shall be chargeable and paid for by the Customer at the Supplier's standard scale of charges for such services in force from time to time.
- 6. PAYMENT**
- 6.1 Subject to any special terms agreed in writing between the Customer and the Supplier, the price for the Goods shall be due on or before delivery of the Goods.
- 6.2 Time for payment of the price shall be of the essence of the Contract.
- 6.3 If the Customer fails to make payment in full on the due date, the whole of the balance of the price of the Equipment then outstanding shall become immediately due and payable and, without prejudice to any other right or remedy available to the Supplier, the Supplier may:
- (a) terminate the Contract or suspend any further deliveries of Goods (whether ordered under the same contract or not) to the Customer;
 - (b) appropriate any payment made by the Customer to such of the Goods (or the Goods supplied under any other contract between the Customer and the Supplier) as it thinks fit (despite any purported appropriation by the Customer);
 - (c) charge interest on the amount outstanding from the due date to the date of receipt by the Supplier (whether or not after judgment), at the annual rate of 4% above the base lending rate from time to time of The Bank of England, accruing on a daily basis and being compounded quarterly until payment is made, whether before or after any judgment. The Supplier reserves the right to claim interest and any other remedies available under the Late Payment of Commercial Debts (Interest) Act 1998;
 - (d) suspend all further manufacture, delivery, installation or warranty service until payment has been made in full.
 - (e) make a storage charge for any undelivered Equipment at its current rates from time to time; and
 - (f) stop any Equipment in transit.
- 6.4 All sums payable to the Supplier under the Contract shall become due immediately on its termination, despite any other provision of the Contract. This clause 6.4 is without prejudice to any right to claim for interest under the law, or any right under the Contract.
- 6.5 The Supplier may, without prejudice to any other rights it may have, set off any liability of the Customer to the Supplier against any liability of the Supplier to the Customer.

7. DELIVERY OF GOODS AND ACCEPTANCE

- 7.1 Where the Goods do not comprise Software which is to be delivered online, the provisions of this clause 7 shall apply to delivery and acceptance of such Goods.
- 7.2 The Supplier shall use its reasonable endeavours to deliver the Goods on the date or dates specified in the Supplier's acknowledgement of order, but any such date is approximate only. If no dates are so specified, delivery shall be within a reasonable time of acceptance of the order. Time is not of the essence as to the delivery of the Goods and the Supplier is not liable for any delay in delivery, however caused.
- 7.3 The Goods may be delivered by the Supplier in advance of the quoted delivery date on giving reasonable notice to the Customer.
- 7.4 Delivery shall be made during normal business hours (excluding bank or public holidays). The Supplier may levy additional charges for any deliveries made outside such hours at the Customer's request.
- 7.5 The Customer shall be responsible (at the Customer's cost) for preparing its premises for the Equipment and for the provision of all necessary access and facilities reasonably required to deliver and install the Equipment. If the Supplier is prevented from carrying out required delivery or installation on the specified date because no such preparation has been carried out, the Supplier may levy additional charges to recover its loss arising from this event.
- 7.6 The Customer shall be deemed to have accepted the Equipment when the Customer has had 14 days to inspect it after delivery and has not exercised in writing its right of rejection in accordance with clause 12.
- 7.7 Unless otherwise agreed in writing by the Supplier, delivery of the Equipment shall take place at the Supplier's place of business and the Equipment shall be at the Customer's risk from such time. Where the Supplier has agreed to arrange carriage to the Customer, the Supplier shall not be responsible for any damage, shortage or loss in transit and the Customer is advised to procure insurance to cover such transit. .
- 7.8 The Customer shall be deemed to have accepted the Software upon opening the shrink-wrap package containing the Software or, where the Software is on a click-wrap basis, when the Customer has downloaded the Software onto its computer. Where any Software is made available for downloading and evaluation for a specified initial trial period, acceptance of such Software shall be deemed to have occurred when the Customer has requested the issue of a product licence code or activation key, as appropriate, in order to continue use of the Software beyond the initial trial period.

8. RISK AND PROPERTY IN THE EQUIPMENT

- 8.1 The Equipment shall be at the risk of the Customer from despatch from the Supplier's premises, including during any delivery to the Customer at the place of delivery specified in the Supplier's acknowledgement of order.
- 8.2 Ownership of the Equipment shall pass to the Customer on the later of completion of delivery, or when the Supplier has received in full in cleared funds all sums due to it (without deduction or set-off) in respect of:
- (a) the Equipment; and
 - (b) all other sums which are or which become due to the Supplier from the Customer on any account.
- 8.3 Until ownership of the Equipment has passed to the Customer under clause 8.2, the Customer shall:
- (a) hold the Equipment on a fiduciary basis as the Supplier's bailee;
 - (b) store the Equipment (at no cost to the Supplier) in satisfactory conditions and separately from all the Customer's other equipment or that of a third party, so that it remains readily identifiable as the Supplier's property;

- (c) not destroy, deface or obscure any identifying mark or packaging on or relating to the Equipment; and
- (d) keep the Equipment insured on the Supplier's behalf for its full price against all risks to the reasonable satisfaction of the Supplier, and hold the proceeds of such insurance on trust for the Supplier and not mix them with any other money, nor pay the proceeds into an overdrawn bank account.

- 8.4 The Customer's right to possession of the Equipment before ownership has passed to it shall terminate immediately if any of the circumstances set out in clause 17 arise or if the Customer encumbers or in any way charges the Equipment, or if the Customer fails to make any payment to the Supplier on the due date.
- 8.5 The Customer grants the Supplier, its agents and employees an irrevocable licence at any time to enter any premises where the Equipment is or may be stored in order to inspect it, or where the Customer's right to possession has terminated, to remove it. All costs incurred by the Supplier in repossessing the Equipment shall be borne by the Customer.
- 8.6 On termination of the Contract for any reason, the Supplier's (but not the Customer's) rights in this clause 8 shall remain in effect.
- 8.7 The Supplier may appropriate payments by the Customer to such Equipment as it thinks fit, notwithstanding any purported appropriation by the Customer to the contrary, and may make such appropriation at any time.

9. INSPECTION AND TESTING OF EQUIPMENT

The Supplier shall:

- (a) test and inspect the Equipment prior to despatch to ensure that it complies with the requirements of the Contract; and
- (b) if so requested by the Customer, give the Customer reasonable advance notice of such tests (which the Customer shall be entitled to attend).

10. PROVISIONS RELATING TO SOFTWARE

- 10.1 If the Supplier refers to a software licence in the acknowledgment of order for Software, the price of the Goods includes the licence fee for the Customer's right to use the Software.
- 10.2 Software licences are usually supplied on a "shrink-wrap" or "click-wrap" basis, whether via the internet or otherwise and the Customer agrees to be bound by the terms of any such licence.
- 10.3 If no software licence has been provided to the Customer, the Customer hereby accepts a non-exclusive, non-transferable licence to use the Software on the following conditions:
- (a) the Customer shall not copy (except to the extent permissible under applicable law or for normal operation of the Equipment), reproduce, translate, adapt, vary or modify the software, nor communicate it to any third party, without the Supplier's prior written consent;
 - (b) the Customer shall not remove, adapt or otherwise tamper with any copyright notice, legend or logo which appears in or on the Software on the medium on which it resides;
 - (c) such licence shall be terminable by either party 28 days' written notice, provided that the Supplier terminates only if the continued use or possession of the Software by the Customer infringes the developer's or a third party's rights, or the Supplier is compelled to do so by law, or if the Customer has failed to comply with any term of the Contract; and

- (d) on or before the expiry of this licence, the Customer shall return to the Supplier all copies of the Software in its possession.

11. EXPORT TERMS

11.1 Where the Equipment is supplied for export from the United Kingdom, the provisions of this clause 11 shall (subject to any contrary terms agreed in writing between the Customer and the Supplier) override any other provision of these conditions.

11.2 The Customer shall be responsible for complying with any legislation governing:

- (a) the importation of the Equipment into the country of destination; and
- (b) the export and re-export of the Equipment,

and shall be responsible for the payment of any duties on it.

11.3 Unless otherwise agreed in writing between the Customer and the Supplier, the Equipment shall be delivered free on board the air or sea port of shipment and the Supplier shall be under no obligation to give notice under section 32(3) of the Sale of Goods Act 1979.

11.4 The Supplier shall be responsible for arranging for the testing and inspection of the Equipment at the Supplier's premises before shipment.

11.5 The Customer shall pay the price for the Goods prior to despatch in pounds sterling.

12. WARRANTY

12.1 The Supplier warrants to the Customer that the Equipment is free from defects of workmanship and materials. The Supplier undertakes (subject to the remainder of this clause 12), at its option, to repair or replace Equipment (other than consumable items) which is found to be defective as a result of faulty materials or workmanship within twelve months of delivery and installation. The Supplier reserves the right at its option to refund the purchase price paid by the Customer for the Equipment as an alternative to such repair or replacement. The Customer's remedy for breach of warranty are solely as set out in this clause 12.

12.2 Where the Equipment supplied to the Customer is second-hand or reconditioned, the warranty given under clause 12.1 shall be for a one month period only.

12.3 The Supplier shall not be liable for a breach of the warranty contained in clauses 12.1 or 12.2 unless:

- (a) the Customer gives written notice of the defect to the Supplier within 14 days of the time when the Customer discovers or ought to have discovered the defect; and
- (b) after receiving the notice, the Supplier is given a reasonable opportunity of examining such Equipment and the Customer (if asked to do so by the Supplier) returns such Equipment to the Supplier's place of business at the Supplier's cost for the examination to take place there.

12.4 The Supplier shall not be liable for a breach of the warranty in clauses 12.1 and 12.2 if:

- (a) the Customer makes any use of Equipment in respect of which it has given written notice under clause 12.3(a); or
- (b) the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Equipment or (if there are none) good trade practice; or
- (c) the Customer alters or repairs the relevant Equipment without the written consent of the Supplier.

12.5 Any repaired or replacement Equipment shall be under warranty for the unexpired portion of the warranty period.

- 12.6 The Supplier shall not be liable for any damage or defect to the Equipment caused by improper use of the Equipment or use outside its normal application.
- 12.7 The Supplier does not warrant that the Software will meet the Customer's requirements or that the operation of the Software will be uninterrupted or error-free or that defects in the Software will be corrected.
- 12.8 The Customer shall load and use the Software at its own risk and in no event will the Supplier be liable to for any indirect or special loss or damage of any kind (except personal injury or death resulting from the Supplier's negligence) including any form of lost profits or consequential loss arising from the Customer's use of or inability to use the Software or from errors or deficiencies in it whether caused by negligence or otherwise. The Supplier shall also not be liable for any failure by the Software to provide any functions not specified in its associated documentation. In respect of any other claim, in no event shall the Supplier's liability exceed the amount paid for the Software.
- 12.9 The express terms of this Agreement are in lieu of all warranties, conditions, undertakings, terms and obligations implied by statute, common law, trade usage, course of dealing or otherwise all of which are hereby excluded to the fullest extent permitted by law.

13. NON-DELIVERY OF GOODS

- 13.1 In accordance with the provisions of clause 7.7, the Supplier shall not be liable for any non-delivery of Equipment (and/or any Software which is not to be delivered by online means) to premises other than the Supplier's premises.
- 13.2 Unless the Customer is a consumer who is not buying in the course of a business, if the Supplier's performance of its obligations under the Contract is prevented or delayed by any act or omission of the Customer (other than by reason of a Force Majeure Event under clause 18), the Customer shall be liable to pay to the Supplier all reasonable costs, charges or losses sustained by it as a result, subject to the Supplier notifying the Customer in writing of any such claim it might have against the Customer in this respect.
- 13.3 In the event of any claim by the Customer under the Equipment warranty given in clause 12.1 or clause 12.2, the Customer shall notify the Supplier in writing of the alleged defect. The Supplier shall have the option of testing or inspecting the Equipment at its current location or moving it to the Supplier's premises (or those of its agent or sub-contractor) at the cost of the Supplier. If the Customer's claim is subsequently found by the Supplier to be outside the scope or duration of the warranty in clause 12, the costs of transportation of the Equipment, investigation and repair shall be borne by the Customer.

14. LIMITATION OF LIABILITY

- 14.1 The following provisions set out the entire financial liability of the Supplier (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Customer in respect of:
- (a) any breach of the Contract; and
 - (b) any representation, statement or tortious act or omission (including negligence) arising out of or in connection with the Contract.
- 14.2 Nothing in these conditions excludes or limits the liability of the Supplier for:
- (a) death or personal injury caused by the Supplier's negligence; or
 - (b) fraud or fraudulent misrepresentation.
- 14.3 Subject to clause 14.2:

- (a) the Supplier shall not be liable for any loss of profits, loss of business, depletion of goodwill or similar losses or pure economic loss or for any special, indirect or consequential loss, costs, damages, charges or expenses howsoever arising; and
- (b) the Supplier's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of the Contract shall be limited to the price payable for the Goods under clause 5.

15. INTELLECTUAL PROPERTY RIGHTS

- 15.1 If the Supplier manufactures the Equipment, or applies any process to it, in accordance with a specification submitted or prepared by the Customer or any other information provided by the Customer, the Customer shall indemnify and keep indemnified the Supplier against all losses, damages, costs, claims, demands, liabilities and expenses (including without limitation consequential losses, loss of profit and loss of reputation, and all interest, penalties and legal and other professional costs and expenses) awarded against or incurred by the Supplier in connection with, or paid or agreed to be paid by the Supplier in settlement of, any claim for infringement of any third party Intellectual Property Rights which results from the Supplier's use of the Customer's specification or such other information. The indemnity shall apply whether or not the Customer has been negligent or at fault and does not limit any further compensation rights of the Supplier.
- 15.2 The Customer acknowledges that all Intellectual Property Rights used by or subsisting in the Equipment are and shall remain the sole property of the Supplier or (as the case may be) third party rights' owner.
- 15.3 The Supplier shall retain the property and copyright in all documents supplied to the Customer in connection with the Contract and it shall be a condition of such supply that the contents of such documents shall not be communicated either directly or indirectly to any other person, firm or company without the prior written consent of the Supplier.
- 15.4 The Supplier's Intellectual Property Rights in and relating to the Equipment shall remain the exclusive property of the Supplier, and the Customer shall not at any time make any unauthorised use of such Intellectual Property Rights, nor authorise or permit any of its agents or contractors or any other person to do so.
- 15.5 In relation to the Software:
- (a) the Customer acknowledges that it is buying only the media on which the software is recorded and the accompanying user manuals;
 - (b) nothing contained in these conditions shall be construed as an assignment of any Intellectual Property Rights in the Software or any user manuals; and
 - (c) the Customer shall be subject to the rights and restrictions imposed by the owner of the Intellectual Property Rights in the Software and user manuals, and shall comply with all licence agreements, terms of use and registration requirements relating to them.

16. CONFIDENTIALITY, SUPPLIER'S PROPERTY AND NON-POACHING OF STAFF

- 16.1 The Customer shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the Customer by the Supplier or its agents, and any other confidential information concerning the Supplier's business or its products which the Customer may obtain. The Customer shall restrict disclosure of such confidential material to such of its employees, agents or sub-contractors as need to know the same for the purpose of discharging the Customer's obligations to the Supplier, and shall ensure that such employees,

agents or sub-contractors are subject to obligations of confidentiality corresponding to those which bind the Customer.

- 16.2 All materials, equipment and tools, drawings, specifications and data supplied by the Supplier to the Customer shall at all times be and remain the exclusive property of the Supplier, but shall be held by the Customer in safe custody at its own risk and maintained and kept in good condition by the Customer until returned to the Supplier, and shall not be disposed of or used other than in accordance with the Supplier's written instructions or authorisation.
- 16.3 The Customer shall not without the prior written consent of the Supplier at any time during the period from the date the parties enter into a Contract to the expiry of six months after the date the latest Contract has been performed, has expired, or has terminated (as the case may be) solicit or endeavour to entice away from or discourage from being employed or engaged by the Supplier any of the Supplier's employees or sub-contractors, whether or not engaged in providing the Goods or any related services to the Customer.
- 16.4 Any consent given by the Supplier in accordance with clause 16.3 shall be subject to the payment by the Customer to the Supplier of a sum equivalent to 20% of the then gross current annual remuneration of the relevant employee or sub-contractor or the rate proposed to be paid by the Customer to the said employee or sub-contractor, whichever is the higher.
- 16.5 This clause 16 shall survive termination of the Contract, however arising.

17. TERMINATION

- 17.1 Without prejudice to any other right or remedy available to the Supplier, the Supplier may terminate the Contract or suspend any further deliveries under the Contract without liability to the Customer and, if the Goods have been delivered but not paid for, the price shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary if:
- (a) the ability of the Customer to accept delivery of the Goods is delayed, hindered or prevented by circumstances beyond the Customer's reasonable control; or
 - (b) an order is made or a resolution is passed for the winding up of the Customer, or circumstances arise which entitle a court of competent jurisdiction to make a winding-up order in relation to the Customer; or
 - (c) an order is made for the appointment of an administrator to manage the affairs, business and property of the Customer, or documents are filed with a court of competent jurisdiction for the appointment of an administrator of the Customer, or notice of intention to appoint an administrator is given by the Customer or its directors or by a qualifying floating charge holder (as defined in paragraph 14 of Schedule B1 to the Insolvency Act 1986); or
 - (d) a receiver is appointed of any of the Customer's assets or undertaking, or if circumstances arise which entitle a court of competent jurisdiction or a creditor to appoint a receiver or manager of the Customer, or if any other person takes possession of or sells the Customer's assets; or
 - (e) the Customer makes any arrangement or composition with its creditors, or makes an application to a court of competent jurisdiction for the protection of its creditors in any way, or becomes bankrupt; or
 - (f) the Customer ceases, or threatens to cease, to trade; or
 - (g) the Customer takes or suffers any similar or analogous action in any jurisdiction in consequence of debt; or

(h) the Supplier reasonably believes that any of the above events are imminent, such that the creditworthiness of the Customer is in doubt.

17.2 Termination of the Contract, however arising, shall not affect or prejudice the accrued rights of the parties as at termination or the continuation of any provision expressly stated to survive or implicitly surviving termination.

18. FORCE MAJEURE

The Supplier reserves the right to defer the date of delivery, or to cancel the Contract or reduce the amount of Goods ordered, if it is prevented from or delayed in carrying on its business by acts, events, omissions or accidents beyond its reasonable control, including without limitation strikes, lock-outs or other industrial disputes (whether involving the workforce of the Supplier or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or sub-contractors (**Force Majeure Event**).

19. WAIVER AND AMENDMENT

19.1 A waiver of any right under the Contract is only effective if it is in writing and signed by or on behalf of the waiving party, and it applies only to the party to whom the waiver is addressed and the circumstances for which it is given.

19.2 Unless specifically provided otherwise, rights arising under the Contract are cumulative and do not exclude rights provided by law.

19.3 No variations to these conditions shall be binding unless agreed in writing and signed by an authorised representative of the Supplier.

20. SEVERANCE

If any provision of this agreement (or part of a provision) is found by any court or administrative body of competent jurisdiction to be invalid, unenforceable or illegal, the other provisions shall remain in force.

21. STATUS OF PRE-CONTRACTUAL STATEMENTS

Each of the parties acknowledges and agrees that in entering into the Contract it does not rely on any undertaking, promise, assurance, statement, representation, warranty or understanding (whether in writing or not) of any person (whether party to this agreement or not) relating to the subject matter of this agreement other than as expressly set out in the Contract.

22. ASSIGNMENT

22.1 The Customer shall not, without the prior written consent of the Supplier, assign, transfer, charge, sub-contract or deal in any other manner with all or any of its rights or obligations under the Contract.

22.2 The Supplier may at any time assign, transfer, charge, sub-contract or deal in any other manner with all or any of its rights or obligations under the Contract.

23. THIRD PARTY RIGHTS

The Contract is made for the benefit of the parties to it and (where applicable) their successors and permitted assigns, and is not intended to benefit, or be enforceable by, anyone else.

24. NOTICES

Any notice required to be given pursuant to this agreement shall be in writing and shall be delivered by hand or sent by pre-paid first-class post or recorded delivery post to the address of the party as set out in these conditions, or such other address as may be notified by one party to the other. A notice delivered by hand is deemed to have been received when delivered (or, if delivery is not in business hours, 9.00 am on the first business day following delivery). A correctly addressed notice sent by pre-paid first-class post or recorded delivery post shall be deemed to have been received at the time at which it would have been delivered in the normal course of post.

25. GOVERNING LAW AND JURISDICTION

- 25.1 The Contract and any disputes or claims arising out of or in connection with its subject matter are governed by and construed in accordance with the law of England.

The parties irrevocably agree that the courts of England have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with the Contract.